American College of Surgeons
Commission on Cancer
Recruitment and Retention Program for Hospital Cancer Programs

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Learning Objectives

- Review current CoC Approvals Program stats
- Discuss CoC standards that support the provision of quality data
- Review efforts to retain current programs
- Review efforts to recruit new programs
“The Commission on Cancer is a consortium of professional organizations dedicated to improving survival and quality of life for cancer patients through standard-setting, prevention, research, education, and the monitoring of comprehensive quality care.”
Primary CoC Objectives

- Sets standards for quality multidisciplinary cancer care delivered primarily in hospital settings
- Surveys hospitals to assess compliance with those standards
- Collects standardized and quality data from approved hospitals to measure treatment patterns and outcomes
- Uses the data to evaluate hospital provider performance
- Develops effective educational interventions to improve cancer care outcomes at the national and local level
Cancer Programs in United States Hospitals

- Hospitals with approved programs: 25%
- Hospitals without approved programs: 75%

General medical/surgical facilities
Including Puerto Rico = ~5000

Estimated new cancer patients in 2004: 1,368,030 *

- Diagnosed and treated in Approved Programs: 80%
- Treated elsewhere: 20%

* Cancer facts and figures, American Cancer Society
Distribution of CoC Approved Cancer Programs by State

N = 1,425
Cancer Program Standards 2004

- Published - Summer 2003
- Implemented - January 1, 2004
- Introduced:
  - 36 standards; 16 new
  - Commendation rating for 9 standards
  - Outstanding Achievement Award
- Web-enabled Survey Application Record (SAR)
Chapter 3 - Cancer Data Management and Cancer Registry Operations

- Case abstracting performed or supervised by a CTR
- For each year between survey, 90% of cases are abstracted within 6 months of the date of first contact.
- CoC data standards and coding instructions are used.
- An 80% follow-up rate is maintained for all analytic patients from reference date.
- A 90% follow up rate is maintained for all analytic patients diagnosed with the last five years or from reference date, whichever is shorter.
- Complete data is submitted annually to the NCDB.
- Cases submitted for most recent accession year meet established quality criteria.
Who Provides Staffing for the Cancer Registry?
What Responses are Included in the “Other CTR” Category?

- Most frequent responses
  - CTR-eligible staff
  - State/Central Registry staff
  - RHIA or RHIT staff
  - Consultant or Contract staff

- No CTR abstracting or supervision
NCDB Call for Data

2003 Results
- Deadline 12/3/04
- 63% of approved programs met deadline
- 87% free of edit problems

Contrast with 2002
- Deadline 1/9/04
- 34% of approved programs met deadline
- 38% free of edit problems
Data Quality

- CoC backbone for state, regional, and national central registries in US
- NCDB uses nationally standardized EDITS metafile
- September 1 due date to correct and resubmit cases from last complete year
- As of mid-May, 70% of approved programs have completely clean 2003 data on file
How Many Facilities Had How Many Outstanding 2002 Cases with Edit Problems by the End of 2004?
NCDB and SEER
Comparable Results - 1 Example

- NCDB reported 5-year relative survival rates for endometrial cancer as 55% for African-American women and 86% for white women diagnosed in 1988-1989.

- SEER published 5-year survival rates for carcinoma of the corpus and uterus NOS for women diagnosed 1986-1993 to be 55.3% for African-American women and 85.9% for white women.
Number of Approved Programs
1975 - 2004

Year | Number of Programs
--- | ---
1975 | 1405
1995 | 1431
1996 | 1480
1997 | 1485
1998 | 1479
1999 | 1461
2000 | 1429
2001 | 1422
2002 | 1425
2003 | 1427
2004 | 1405
Changes in Approved Programs, 2003 and 2004

- **Deletions**
  - 2003: 25
  - 2004: 23

- **Additions**
  - 2003: 29
  - 2004: 28
Recruitment and Retention Subcommittee

- Established May 2003
- Charged with:
  - Developing strategies to recruit new programs
  - Monitoring programs that have withdrawn
  - Developing intervention process for program retention
Retention Initiatives

- Define symptoms of struggling programs
- Identify/track struggling programs
- Develop interventions
- Customize standards for institution types or categories
Retention Initiatives continued...

- Outstanding Achievement Award
- SAR open all the time for cancer program record keeping
- NEW Online Education Resource Center
- NEW Marketing Kit with Promotional CD
- NEW Media Campaign
**YOU DESERVE THE BEST CANCER CARE.**

Here’s one way to be sure you’re getting it.

We’re dedicated to offering the best in cancer care. In fact, our oncology program has been recognized by the Commission on Cancer of the American College of Surgeons as offering the very best in cancer care. It is a recognition of the quality of our comprehensive, multidisciplinary patient care. We’re proud to have brought the very best in today’s cancer treatment closer to home.

Program Name
For more information or physician referral, call (800) 000-0000

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**YOU WANT THE BEST CANCER CARE.**

Here’s how to be certain you’re getting it.

Our oncology program has been recognized by the Commission on Cancer of the American College of Surgeons as offering the very best in cancer care. It is a recognition of the quality of our comprehensive, multidisciplinary patient care. We’re dedicated to offering the best cancer care, and are proud to have brought the very best in today’s cancer treatment closer to home.

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**CHOOSE THE BEST PLACE FOR YOUR CANCER CARE.**

Find this seal of approval and you’ve found the best.

Our oncology program has been recognized by the Commission on Cancer of the American College of Surgeons as offering the very best in cancer care. It is a recognition of the quality of our comprehensive, multidisciplinary patient care. We’re dedicated to offering the best cancer care, and are proud to have brought the very best in today’s cancer treatment closer to home.

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**GET THE BEST IN CANCER CARE CLOSE TO HOME.**

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Recruitment Initiatives

- Identified 308 “eligible” programs - 44% identified by state registries
- Interviewed all programs
- 105 interested in pursuing approval
- Establishing:
  - Ambassador Program
  - “Cookbook”
  - Staff Assistance Program
Recruitment Initiatives continued...

- NEW Recruitment Kit
- Recruitment CD
- NEW Media Campaign
- Journal Ad Placement
- Traveling Exhibit
Does your facility offer high-quality, multidisciplinary, and comprehensive cancer care?

Find out. Take The Next Step.

Participate in the Approvals Program sponsored by the Commission on Cancer (CoC) of the American College of Surgeons and receive notable benefits that will enhance your cancer program and the quality of your patient care.

Take The Next Step.

- Get recognition from other national health care organizations, including the JCAHO, as having established performance measures for high-quality cancer care.
- Receive a model for organizing and managing your cancer program to ensure multidisciplinary, integrated, and comprehensive oncology services.
- Get FREE monitoring through the Facility Information Profile System (FIPS)—an information sharing effort of resources and services between the CoC and the American Cancer Society.
- Participate in the National Cancer Data Base (NCDB)—an oncology outcomes database for 1,400 hospitals in 50 states—and get benchmark reports containing national aggregate and individual facility data to assess patterns of care and outcomes.

Programs already participating in the Approvals Program have made the investment to benefit their patients, community, institution, and health care providers. If your facility is committed to providing high-quality cancer care, then Take The Next Step and become one of the more than 1,500 CoC-approved programs in the United States and Puerto Rico that can display the CoC stamp of approval.

For more information, visit our Web site at: http://www.facs.org/cancer/index.html
How **good** is your **cancer** program?

Display this and **everyone** will know.

- Performance and benchmark reports.
- Get national & community recognition.
- Receive a model for program organization.
- Participate in a **network** of quality cancer programs.
- Participate in the National Cancer Data Base (NCDB).
- Get free marketing through ACS partnership.

[www.facs.org](http://www.facs.org)